



## Terms and conditions

Payment must be made at the time of booking, where the renter's name, age, address, email, telephone number and the number of canoes/kayaks requested are also filled in.

**If the sailing is canceled within 48 hours, the full amount will be refunded.**

**In the event of strong winds, it is optional whether you sail out (as long as it is safe), or whether you want the money refunded.**

**In the event of lightning and/or thunder, the sailing is canceled, and the money returned.**

Safety instructions regarding the rental of canoes/kayaks are available on site. The instructions apply to the rental of kayaks and canoes at Randers Kayak and Canoe rental.

Before you use the rented equipment, it is important that you read this instruction, so that you are informed about the terms that apply, as well as your own co-responsibility. You must therefore always read below before you use our equipment. You must pay particular attention to the fact that all sailing takes place at your own risk – therefore it is also important to be aware that it is your own insurance that must cover if you unexpectedly need insurance.

### **REQUIREMENTS FOR SAILORS/TENANTS:**

All renters of canoes and kayaks must be over 18 years of age. If two users use the same canoe or kayak, at least one must be over 18 and able to swim 100 meters.

You must always use life jackets/swimming vests while you are in and around the water – check that the vest is the right size and that it works before you enter the water. Children must always use a life jacket and put it on before going into the water. It is up to you to have an overview of the weather and wind direction during the rented period.

You must NOT be under the influence of alcohol or euphoric drugs during the rental period.

Everyone must sail from and to our address. Always seek shelter from the wind and sail close to the coast. It is NOT permitted to sail in the channel in Randers Fjord, as large ships may arrive. Use the shortcut showed on the map.

### **DESCRIPTION OF SAILING:**

It is the user's responsibility to keep track of the weather and wind conditions on the water.

Always keep an eye out for other boaters, canoes, kayaks, surfboards and others who are on the water. It is your duty to keep a good distance, at least 5 meters, from others.

In the event of a capsize, you must always ensure that you have an overview of where you and possibly other sailors are, and face the shore before moving onto the canoe/kayak again.

**POINT IN TIME:**

It is only permitted to use rented canoes and kayaks during the booked times.

The Allingå may not be sailed after 18:00 (6 PM).

Noise and boom boxes are not allowed on the Allingå.

Always show consideration for the surroundings.

**ALL SAILING IS AT YOUR OWN RISK:**

You must pay special attention to the fact that all sailing takes place at your own risk, and it will therefore always be your own insurance that must cover, regardless of what happens.

If our equipment is used for activities by other parties, e.g. schools or associations that themselves provide teachers or instructors, the responsibility lies 100% with them and they themselves must prepare a safety instruction suitable for the activity.

When renting, the name of the responsible person and the organization is given.

Randers Canoe and Kayak Rentals can never be held responsible for the actions of other parties.

**RISK:**

If our safety instructions are followed, we feel safe sending you out on the water. However, it is our duty to inform that water sports can ultimately end in drowning or severe injuries after cooling off in cold water. Therefore, we ask you to be respectful and humble towards the elements.

**PERSONAL INJURIES:**

In connection with sailing, common sports injuries can occur in the form of overloads, due to many repetitions, incorrect sitting position, sudden movements, etc. You should also pay particular attention to lifting the equipment correctly, so that sudden damage does not occur in, e.g. the back.

We recommend using our kayak carts to transport kayaks back and forth to the beach.

**DAMAGE TO EQUIPMENT:**

We accept scratches and scuffs from use as normal wear and tear, but if the equipment shows signs of gross abuse, or the equipment is broken or has holes, the repair is at the renter's expense or possibly renter's own insurance. Lost or damaged equipment must be replaced by the renter.

Damaged/missing paddles = DKK 350

Damaged/missing bottom plugs = DKK 50

Missing anchor = DKK 150

**EMERGENCY ASSISTANCE/RESCUE:**

In case of an accident, you must call for help in the usual way by calling 112 and stating where you started from and in which direction you sailed and explain where you are now. It will always be good if the canoe/kayak and equipment are salvaged, but your life is the most important. If you have come ashore without your equipment, you must always contact the police by calling 114, so that a large search is not launched for no reason.

Randers Canoe and Kayak rental mobile: +45 20429454.